

**coordinate
my care**

Urgent Care Plan

A Guide for Urgent Care Users

Urgent Care Summary Screen

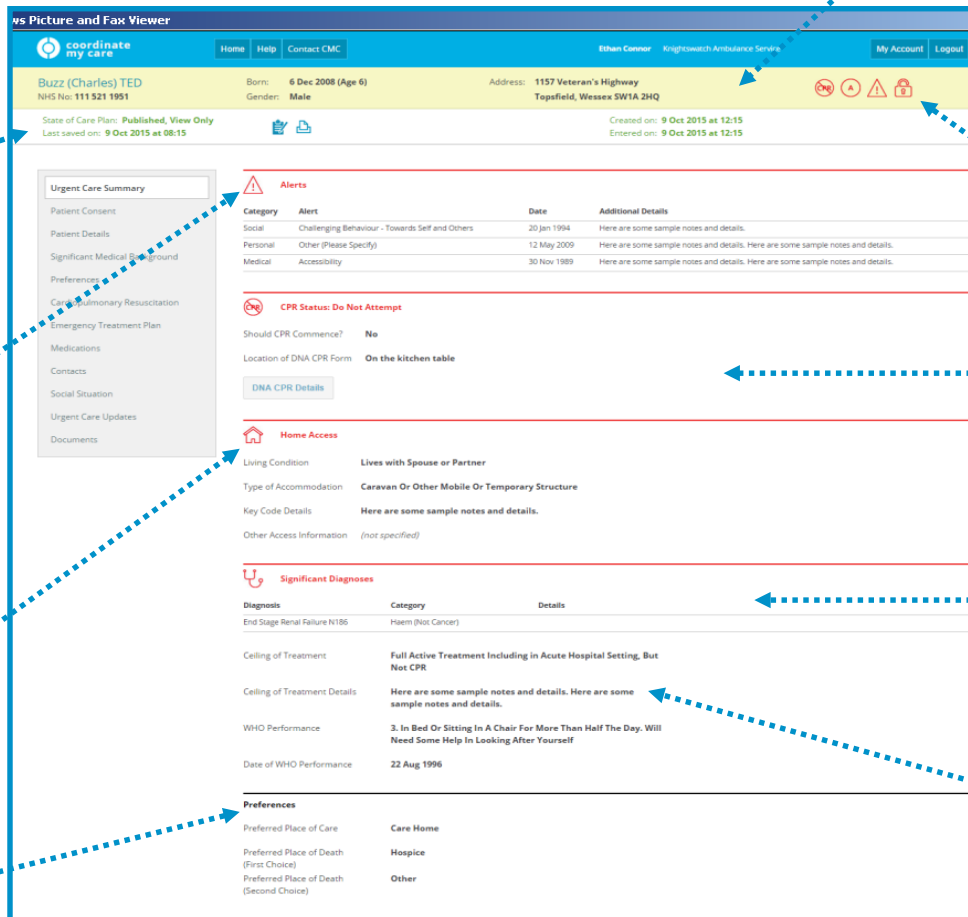
Easy view banner gives key identifiable data for the patient including name, DOB, NHS number

A new feature to show when the plan was last modified and that the information provided is relevant and current

Alerts will house key information that will help you make a rapid assessment of the patient and highlight any risk factors or potential danger to attending staff

Home Access provides useful information on the living status of the patient including accommodation and carer details

Preferences provides a snapshot of where the patient would like to be cared for and their preferred place of death



State of Care Plan: Published, View Only
Last saved on: 9 Oct 2015 at 08:15

Alerts

Category	Alert	Date	Additional Details
Social	Challenging Behaviour - Towards Self and Others	20 Jan 1994	Here are some sample notes and details.
Personal	Other (Please Specify)	12 May 2009	Here are some sample notes and details. Here are some sample notes and details.
Medical	Accessibility	30 Nov 1989	Here are some sample notes and details. Here are some sample notes and details.

CPR Status: Do Not Attempt

Should CPR Commence? **No**

Location of DNA CPR Form **On the kitchen table**

Home Access

Living Condition **Lives with Spouse or Partner**

Type of Accommodation **Caravan Or Other Mobile Or Temporary Structure**

Key Code Details **Here are some sample notes and details.**

Other Access Information *(not specified)*

Significant Diagnoses

Diagnosis	Category	Details
End Stage Renal Failure N186	Haem (Not Cancer)	
Ceiling of Treatment		Full Active Treatment Including in Acute Hospital Setting, But Not CPR
Ceiling of Treatment Details		Here are some sample notes and details. Here are some sample notes and details.
WHO Performance		3. In Bed Or Sitting In A Chair For More Than Half The Day. Will Need Some Help In Looking After Yourself
Date of WHO Performance		22 Aug 1996

Preferences

Preferred Place of Care	Care Home
Preferred Place of Death (First Choice)	Hospice
Preferred Place of Death (Second Choice)	Other

Quick link icons of information below including DNR, allergy, alerts and home access

Clearly relays the resuscitation status of the patient and informs you if the patient is for DNACPR

Significant Diagnoses gives you the primary condition the patient is receiving care for

The Ceiling of Treatment allows you to understand the appropriate level of medical management







This urgent care screen presents key information that will be needed in an emergency situation. The full CMC care plan is always available to access for further background

Icon glossary



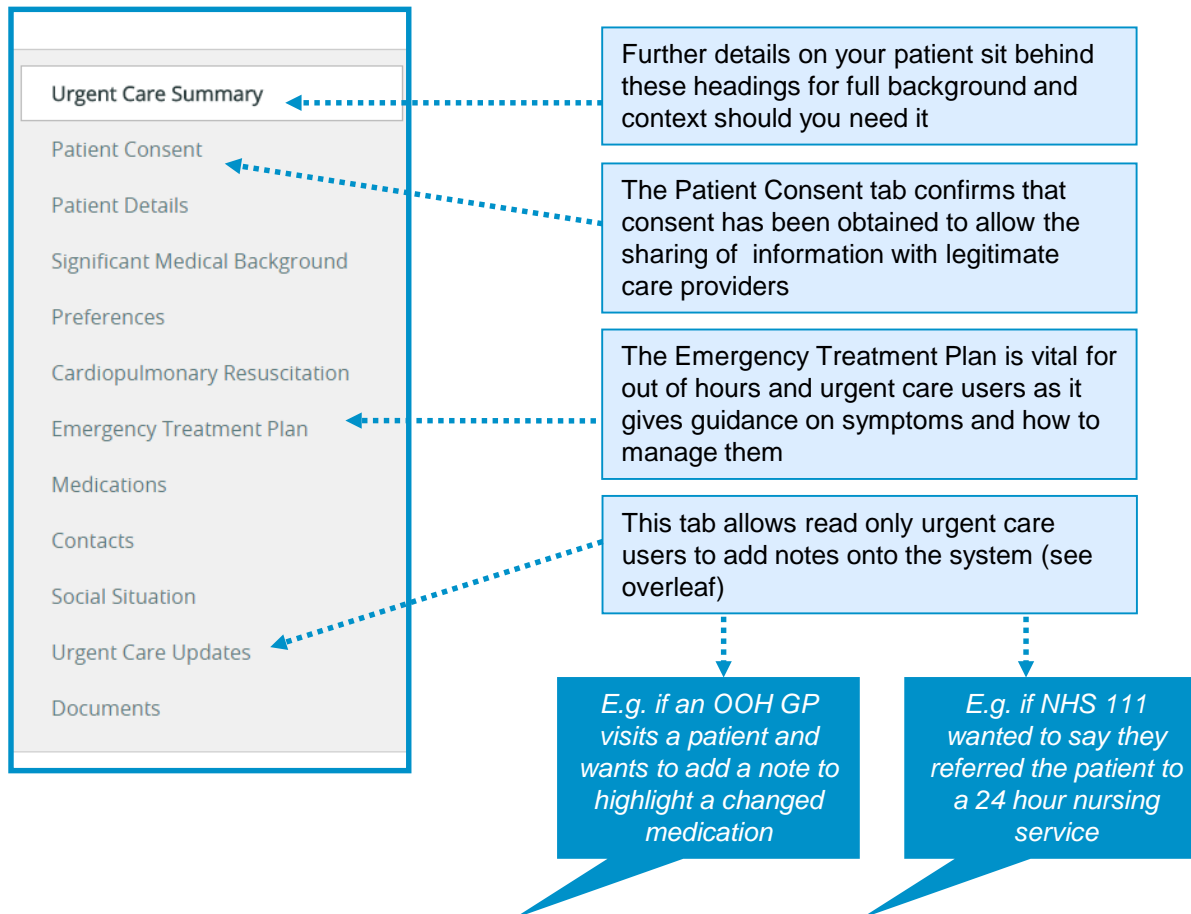
Patient has allergies

Key safe details for primary address

- 
ADD URGENT CARE NOTE
- 
PRINT URGENT CARE SUMMARY
- 
ALERT
- 
DO NOT RESUSCITATE
- 
HOME ACCESS
- 
SIGNIFICANT DIAGNOSES

Hover text indicates what icon means. Click to view the relevant information

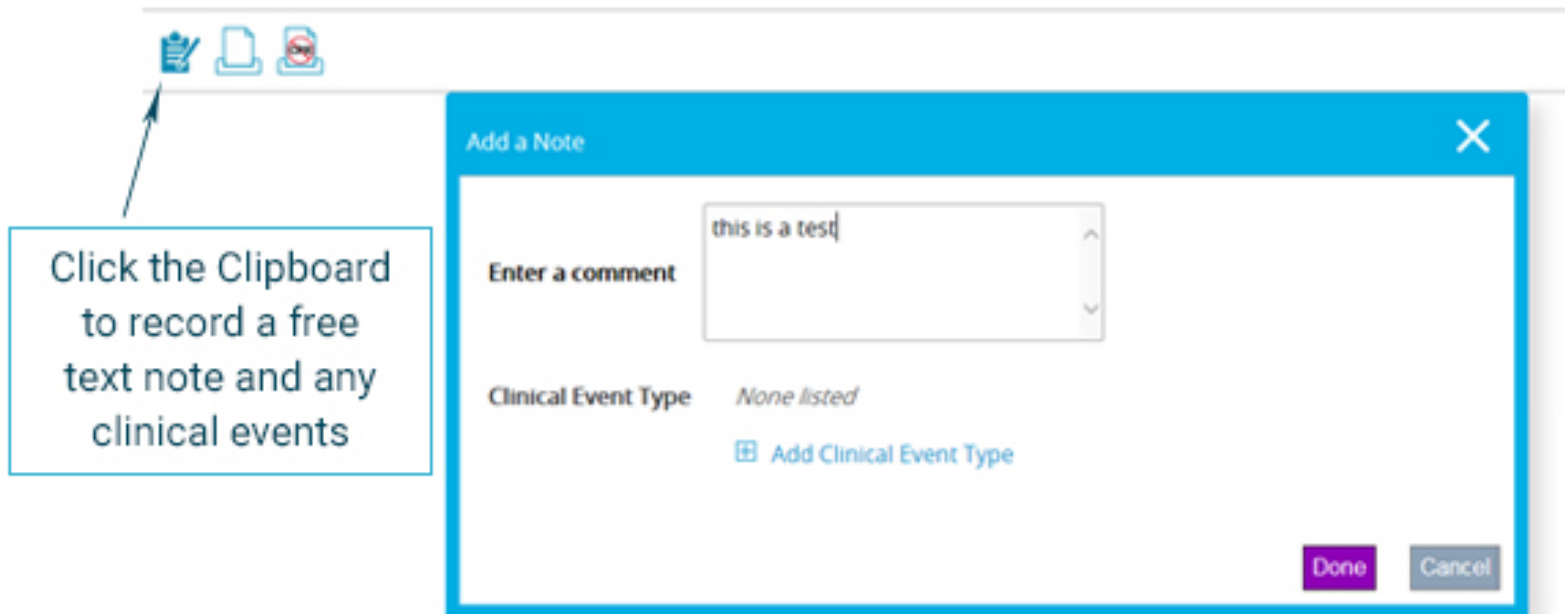
Urgent Care Summary



Urgent Care Updates

Users can;

- Add free text notes
- Select one or more clinical event types from a list of options
- Select and record notes and clinical event types for historic urgent care updates created by themselves or colleagues working in the same organisation



Urgent Care Updates

Add a Note
✕

Enter a comment

this is a test

Clinical Event Type

✕ Type 1

Event Type

⊕ Add Clin

- Administered medication (give details)
- Administered oxygen
- Advice given (eg call back in 2 hours if no improvement)
- Advice given for home management over phone
- Advised to attend urgent care centre
- Advised to contact own GP if symptoms persist
- Conveyed to hospital (give details)
- Patient prescribed new medication (give details)
- Patient made comfortable ? no further action needed
- Patient/carer reassured ? no further action needed
- Referred to community healthcare professional (give details)
- Referred to district nursing team
- Referred to OOH GP
- Requested call back for patient with healthcare professional
- Requested community nurse visit
- Requested GP visit
- Requested non urgent ambulance
- Requested emergency ambulance
- Requested specialist palliative care visit
- Other

Urgent Care Updates

coordinate my care [Home](#) [Help](#) [Contact CMC](#) Diana Howard COORDINATE MY CARE TEAM [My Account](#) [Logout](#)



Kenny (Kenny) BAJWA
NHS No: 999 024 8966

Born: 7 May 1951 (Age 66)
Gender: Male

Address: 1528 First Blvd
Boston, Shropshire PA70 6HE

State of Care Plan: **Published, View Only**

Last clinical approval: 19 Jan 2018 at 12:07
Last clinical approver: Diana Howard at COORDINATE MY CARE TEAM

[UPDATE CARE PLAN](#)  

[PATIENT ENROLLED](#) [SUBSCRIBE](#)

- Urgent Care Summary
- Patient Consent
- Patient Details
- Significant Medical Background
- Preferences
- Cardiopulmonary Resuscitation
- Emergency Treatment Plan
- Medication
- Contacts
- Social Situation
- Urgent Care Updates**
- Documents

Urgent Care Updates

Updates Attached to Care Plan

Created On	Provider & Organisation	Note	Event Type	Last Edited	Provider & Organisation
2 Feb 2018 at 10:24	Clara Barton LONDON AMBULANCE SERVICE NHS TRUST	District Nurse visit requested 02.02.18	Requested community nurse visit	2 Feb 2018 at 10:25	Clara Barton LONDON AMBULANCE SERVICE NHS TRUST

[< Social Situation](#)

[Documents >](#)

Urgent Care Updates

Other users are able to view the notes and clinical event types recorded by urgent care users in the patient's care plan

Urgent Care Updates

Updates Attached to Care Plan

Created On	Provider & Organisation	Note	Event Type	Last Edited	Provider & Organisation
2 Nov 2017 at 13:38	Bijal Test LONDON AMBULANCE SERVICE NHS TRUST	this is a test	Administered oxygen	2 Nov 2017 at 13:41	Bijal Test LONDON AMBULANCE SERVICE NHS TRUST